



PHILIPPINE PORTS AUTHORITY

CITIZEN'S CHARTER 2023 (5th Edition)



35. Application for Provisional Authority to Operate (PAO)

The PAO is being issued pursuant to PPA AO 05-2022

Office/Division:	PPA PMO/PPA Head Office - Commercial Services Department (CSD)-Business Development Division (BDD)/Legal Services Department (LSD)/Treasury Department (TD)/AGM for Operations (OAGMO)/Office of the General Manager (OGM)					
Classification:	Highly Technical					
Type of Transaction:	G2B - Government to Business					
Who may avail:	Private Port Owner/Operator					
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE				
 Letter of Intent Duly filled-out application form and Notarized Omnibus Undertaking Original Secretary's Certificate designating the authorized representative to transact business with the Authority Copy of payment of occupancy fee paid to DENR 		Issuance – PPA AO 05-2022				
FOR RENEWAL APPLICATION 1. Letter of Intent 2. Duly filled-out application form and Notarized Omnibus Undertaking 3. Original Secretary's Certificate designating the authorized representative to transact business with the Authority 4. Copy of payment of occupancy fee paid to DENR		Issuance – PPA AO 05-2022				
Client Step Application for Provisional Authority to Operate (PAO)	Agency Action	Fees to be paid	Processing Time (working days)	Person Responsible		



The applicant submits to PMO the Application for Provisional Authority to Operato (PAO), with	1.1 Receives Application and routes to the Office of the Port Manager.	None		PMO Records Officer
Operate (PAO), with complete documentary requirements.	1.2 Refers/forwards to PMO Authorized Personnel 1.3 Checks if documents are	None		Port Manager
	complete and compliant, then issues order of payment			PMO Authorized Personnel
	(Note: Incomplete submission of documentary requirements shall not be accepted and shall be returned to the applicant immediately)	None	Seven (7) working days	
The applicant pays non- refundable filing fee	2.1 Receives payment and issues copy of Official Receipt	Php1,000.00 + 12% VAT		PMO Cashier
	Checks the proof of payment/ Evaluates, processes application coordinates with concerned RC, and conducts ocular inspection, if necessary/ Submits findings/report to Port Manager	None		PMO Authorized Personnel
	Endorses the application to Head Office – Commercial Services Department (CSD), with the comments and recommendations	None		Port Manager
	Coordinates with the Treasury Department (TD) and Legal Services Department (LSD) on the issuance of Certificates of No Outstanding Account with the Authority, and No Pending Legal Case Filed Against the PPA, respectively/Reviews, prepares complete staff work and recommends application to the AGM for Operations	None	Five (5) working days	CSD
	Recommends approval to the General Manager	None	Four (4) working days	AGMO
	Approves/Disapproves the Application for COR	None	Three (3) working days	GM
	Releases approved Application/Notifies the applicant on the denial cc: PMO	None	One (1) working day	CSD Authorized Personnel/HO Records Personnel
	TOTAL	Filing Fee: Php1,000.00 + 12% VAT	Twenty (20) working days (extension of 20 working days, per Rule VII, Section 3 (b), page 22 of the IRR of the EODB)	
			TOTAL- 40 WORKING DAYS	



Per Part 6.3.1.1 of ARTA M.C. No. 2019-002 as provided in Reference B:
-for 8 hours use 1 day, for 60 minutes use 1 hour, for 60 seconds use 1 minute except for hospitals and government agencies with 24 hours operations