



National Task Force Against COVID19
National Incident Command – Emergency Operations Center
Camp General Emilio Aguinaldo, Quezon City

NTF AGAINST COVID-19 ORDER
NUMBER: 2020-03

**SUBJECT : ORGANIZATION OF THE ONE-STOP-SHOP FOR THE
MANAGEMENT OF RETURNING OVERSEAS FILIPINOS**

DATE : 17 July 2020

In line with the whole-of-government approach in curbing the transmission of the COVID-19 virus, which constitutes an emergency affecting national security, and its steadfast commitment to ensure that necessary assistance are extended to Returning Overseas Filipinos (ROFs), the National Task Force Against COVID-19 adopts an organizational structure for the establishment of the One-Stop-Shop for the Management of ROFs, ensuring the continual, systematic and uniform processing of ROFs in all airports nationwide.

I. RATIONALE

An ad hoc One-Stop-Shop (OSS) for the Management of ROFs was initially launched at the Ninoy Aquino International Airport (NAIA) Terminals 1 & 2 on April 23, 2020 to facilitate the processing of repatriation of stranded Overseas Filipino Workers and tourists due to the COVID-19 pandemic. As of July 07, 2020, there were 74,255 ROFs who were assisted by the OSS.

This initiative was replicated at the Clark International Airport and Mactan-Cebu International Airport on June 5 and June 19, 2020 respectively. As more and more ROFs are expected to arrive, on July 8, 2020, Manila International Airport Authority resumed operations at NAIA Terminal 3 to accommodate more flights carrying ROFs.

With the activation of different OSS in the country, and in anticipation for the repatriation of thousands of overseas Filipinos worldwide, there is a need to officially organize and designate a lead agency who shall have oversight and close supervision over these OSS, to harmonize efforts and ensure the uniformity of processes being implemented, consistent with the Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID) protocols and guidelines.

II. SCOPE AND APPLICATION

This covers all implementing agencies involved in the management and processing of ROFs in various airports, seaports, and land transportation facilities nationwide.

III. DEFINITION OF TERMS

- A. **COVID-19** - is a disease caused by a new strain of coronavirus. It is formerly known as the Novel Corona Virus (nCoV) in 2019.
- B. **One-Stop-Shop (OSS)** – an establishment composed of different government agencies that aims to provide multiple services in one location for efficiency.
- C. **Returning Overseas Filipinos (ROFs)** – composed of Overseas Filipino Workers, both land-based and sea-based; and non-Overseas Filipino Workers such as tourists, students, diplomats and other Filipinos stranded abroad.

IV. POLICY AND GUIDANCE

- A. The OSS shall be primarily responsible for coordination with concerned agencies for the strict implementation of procedures and processes necessary for the prevention of further transmission and spread of the COVID-19 virus. It shall likewise ensure the efficient facilitation of all arriving ROFs in all airports, seaports, and land transportation in the country, and their eventual return to their respective provinces, in accordance with the guidelines set by the IATF.

- B. It shall be composed of agencies such as but not limited to:

Department of Transportation (DOTr);
Philippine Coast Guard (PCG);
Manila International Airport Authority (MIAA);
Office for Transportation Security (OTS);
Civil Aviation Authority of the Philippines (CAAP);
Civil Aeronautics Board (CAB);
Maritime Industry Authority (MARINA);

Department of Labor and Employment (DOLE);
Overseas Workers Welfare Administration (OWWA);

Department of Health (DOH);
Bureau of Quarantine (BOQ);
National Center for Mental Health (NCMH);

Department of Foreign Affairs (DFA);
OUMWA

Department of Tourism (DOT)

Department of Social Welfare and Development (DSWD);

Department of Interior and Local Government;
Philippine National Police Aviation Security Group (PNP - AVSEGROUP);

Bases Conversion and Development Authority (BCDA);
Bureau of Immigration (BI);
Bureau of Customs (BOC);
Commission on Filipinos Overseas (CFO);
Technical Education and Skills Development Authority (TESDA);

C. The OSS shall have the following powers and functions:

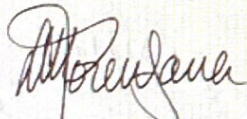
- a. Formulate and develop processes and procedures for the implementation of IATF policies and guidelines on health and safety and ensure that these are appropriately cascaded and implemented by all OSS nationwide;
- b. It shall maintain records and database of the information of all arriving ROFs, and ensure that these are processed in compliance with Republic Act No. 10173 otherwise known as the Data Privacy Act of 2012. It shall also submit a report regularly to the NTF through the Task Group for the Management of Returning Overseas Filipinos (TG-MROF);
- c. It shall evaluate all requests for exemption from the government-funded RT-PCR test, and/or quarantine facilities, from Local Government Units (LGUs), Licensed Manning Agencies (LMAs), as well as private entities, other government agencies and individuals, who opt for individual processing of quarantine procedures. OSS shall maintain oversight on all procedures and processes employed by these institutions.
- d. It shall endorse to the NTF – Covid 19 all evaluated requests that comply with established protocols, for approval.

D. The Department of Transportation or its duly designated representative is hereby designated as the Head of the OSS, who shall be primarily responsible for the implementation of policies and procedures in relation to the facilitation of ROFs' repatriation.

V. EFFECTIVITY

This order shall take effect immediately.

FOR GUIDANCE AND COMPLIANCE OF ALL CONCERNED.



SECRETARY DELFIN N. LORENZANA
Department of National Defense; and
Chief of National Task Force Against COVID-19

