



VISION

By 2030, the PPA, as part of an integrated transport and logistics system, shall have provide port facilities and services at par with global best practices and a port regulatory environment conducive to national development.

MISSION

Provide modern, sustainable and resilient port infrastructures and facilities.

Provide responsive, reliable and efficient port services.

Promote a regulatory framework that is transparent, fair and relevant to the needs of all stakeholders in pursuit of a national port development program.



MANDATE

"To establish, develop, regulate, manage and operate a rationalized national port system in support of trade and national development"

CORE VALUES

Transparency Reliability Innovation
Professionalism Sustainability
Social Responsibility



EHSQ POLICY OBJECTIVES

Objectives	OPR/Location	Target	Period Covered	Key Performance Indicator	Source Documents
QUALITY					
To attain at least 90% customer satisfaction level within a year	OPM, all divisions	90%	Annually	Customer Satisfaction Level	Customer Service Satisfaction Survey Form Management Review Form
To limit error in the assessment of vessel/cargo charges by five (5%) within a year.	Finance Division	5%	Annually	Percentage of error	Computation Sheet, Invoice, Dockage Report, MRR
To limit error in the collection of vessel/cargo charges by five (5%) within a year.	Finance Division	5%	Annually	Percentage of error	Official Receipt, Invoice, Dockage Report, MRR
To limit the processing time of entrance formalities to three (3) minutes upon submission of complete set of documentary requirements	PSD, Marine Section	3 mins	Annually	Number of minutes	Logbook, MRR
To limit the processing time departure clearance to five (5%) minutes upon submission of complete set of documentary requirements.	PSD, Marine Section	5 mins	Annually	Number of minutes	Logbook, MRR
To ensure that all PPA PMO personnel attend at least one (1) Training Program within the year.	Administrative Division	1 training per employee	Annually	Number of personnel attending a training program	Special Order, Certificate of Training, Personnel database on trainings attended
100% submission of Rough Costing Estimates of damages to port facilities within five (5) days after the conduct of Monthly Inspection of Port Facilities	Engineering Services Division	100%	Annually	Rough Costing Estimates Monthly Inspection of port facilities	Monthly Report
To conduct accident/incident/near miss investigation within 24 hours from the occurrence of accident/incident/near-miss.	PPD/Port Police Officer	Within 24 hours	Annually	Accident/Incident Report	Logbook/Port Police Blotter Record Accident/ Incident Report
100% Daily Monitoring on the Status of Cargoes Loaded, Shut Out and Withdrawn including other cargoes that are yet to be released from the port premises	Terminal Section	100%	Daily	Daily Monitoring Report	Daily Monitoring Report/Monthly Summary Report
ENVIRONMENT					
To ensure that 10% of all listed Prioritized Common-Use Supplies and Equipment (CSEs) Products and Prioritized Non Common-Use Supplies and Equipments (NCSEs) Products in the GPPB Resolution No. 25-2017 are procured through the Green Procurement Program within the year.	Administrative Division	10%	Annually	Monthly Monitoring Report	Purchase Order
To limit by 10% the volume of non-recyclables within six (6) months.	Port Services Division	10%	Annually	Percentage of non-recyclables volume	Report on Solid Waste Management System (6 month period), MRR
OCCUPATIONAL HEALTH AND SAFETY					
Zero (0) fatality due to accident/incident in the port premises within the year	All divisions	0	Jan-Dec	Accident/Incident Report	Accident/Incident Report
To limit by 5% the rate of property/port facility damage due to accidents/incidents.	Engineering Services Division and all other Divisions	5%	Jan-Dec	Percentage of day lost rate	Accident/Incident Report, MRR



PHILIPPINE
PORTS
AUTHORITY



EHSQ POLICY

“It is the policy of PPA to establish and implement an Integrated Management System which aims to:

- *reduce environmental impact from port activities*
- *protect the well-being of all interested parties; and,*
- *continually improved the quality of port operations and services*

With this policy, PPA commits to satisfy the needs and expectations of the interested parties and to comply with international, national and local statutory and regulatory requirements.”

JAY DANIEL R. SANTIAGO
General Manager