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RELEASED

Date: 4 JUN 2018

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PMO MOC MEMORANDUM CIRCULAR
No. 003 -18

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ALL EMPLOYEES

SUBJECT

IMPLEMENTATION OF RA 11032 or AN ACT PROMOTING EASE IN DOING BUSINESS AND EFFICIENT DELIVERY OF GOVERNMENT

SERVICE DELIVERY OF 2018

Republic Act 11032, approved last May 28,2018 was enacted to promote integrity and accountability, proper management of public affairs and public property as well as to establish effective practices, aimed at efficient turnaround of the delivery of government services and prevention of graft and corruption in government. The salient provisions thereof are as follows:

- Standardized deadline for government transactions Simple transactions of business entities with government should be processed within 3 days, 7 days for more substantial transactions, and 20 days for highly technical transactions. (emphasis supplied)
- 2. Zero-contact policy A new feature is a provision in the law that states that, save for the "preliminary assessment" of the business application and submitted requirements, "no government officer or employee shall have any contact, in any manner, unless strictly necessary with any applicant or requesting party concerning an application or request" (emphasis supplied).

In view of the foregoing, all employees are hereby enjoined to strictly observe, adhere and comply with the above-mentioned timelines on every business transaction as well as the guidelines regarding submission of business application in accord with the provisions hereof.

For your information, guidance and compliance.

ISIDRO V. BUTASLAC, JR.

Port Manager